

# BACKED BY A FULL WARRANTY PROGRAM

All remanufactured units supplied by ULT Powertrain Remanufacturing and Services are warrantied in accordance to the **Warranty Application Chart** referenced below. Please make sure your customers are fully aware of the warranty guidelines for each product category. **Note:** This warranty program is limited and regulated by ULT Powertrain Remanufacturing and Services and is to be administered only by an authorized warranty repair facility.

## **STANDARD WARRANTY PROGRAM**

Product Category Limited Warranty

### STEERING

Steering Gears Steering Pumps 12 months/ Unlimited Mileage 12 months/ Unlimited Mileage



FOR MORE DETAILS:

905.612.1256

### TRANSMISSIONS

Fuller Transmissions**	24 months/ Unlimited Mileage
Meritor Transmissions	12 months/ Unlimited Mileage
Allison Transmissions**	24 months/ Unlimited Mileage
Aisin Seiki	12 months/ Unlimited Mileage
Other Transmissions	12 months/ Unlimited Mileage

### DIFFERENTIALS

Dana Differentials\*\*24 months/ Unlimited MileageMeritor Differentials\*\*24 months/ Unlimited MileageOther Differentials12 months/ Unlimited Mileage



\*\* Ask us about our Extended and Enhanced warranty programs on selected products. ULT Powertrain reserves the right to exercise its sole discretion with respect to all claims made under this warranty. See reverse for full warranty details.

ULT'S COMMITMENT TO OUR GROWING DISTRIBUTION NETWORK

ULT Powertrain is committed to strongly supporting and promoting sales opportunities through our growing distribution network.

Edmonton Alberta 833.442.0442 Mount Pearl Newfoundland 844.442.0442 Moncton New Brunswick 844.442.0442 Quebec City Quebec 844.442.0442 Ottawa Ontario 613.749.4858 Mississauga Ontario 833.442.0442 Winnipeg Manitoba 833.442.0442

WE ARE YOUR ONE-STOP DRIVELINE SOURCE SOLUTION!

## PWERTRAIN

# WARRANTY INFORMATION

Under normal on highway operating conditions, all remanufactured units supplied by ULT Powertrain Remanufacturing and Services are warrantied in accordance with the Warranty Application Chart on the previous page. Additional warranties may be available at point of purchase.

ULT Powertrain Remanufacturing and Services will decide after consultation with the customer to replace the original unit or perform warrantable service to a remanufactured unit. Warranty may be administered only by an authorized warranty repair facility.

Please note this warranty is limited and regulated by ULT Powertrain Remanufacturing and Services. The following applies:

- ULT Powertrain Remanufacturing and Services reserves the right to exercise its sole discretion with respect to all decisions taken or permitted to be taken under this Warranty.
- ULT Powertrain Remanufacturing and Services shall not be liable for any amount in excess of the total original invoiced unit value.
- If there is a balance owing by Purchaser with respect to that Unit. Warranty services shall be withheld by ULT Powertrain Remanufacturing and Services until such invoice is paid in full.

### WARRANTY EXCLUSIONS or ALTERNATIVES

Warranty offered by ULT Powertrain Remanufacturing and Services may be voided or altered if the following circumstances are suspected.

- 1. Evidence of accident damage.
- 2. Incomplete repairs or incorrect repair of prior unit's cause of failure.
- 3. Driver neglect.
- 4. Poor maintenance.
- 5. Inadequate, contaminated, poor or wrong lubrication.
- 6. Incorrect installation or operation.
- 7. Modifications to exchange units.
- 8. Damage or Failure to said unit due to any related, or mating parts not supplied or installed by ULT Powertrain Remanufacturing and Services (including but not limited to drive shafts, power take-offs, flywheels, clutches, transmissions, transfer cases, axles, tires, rims, etc.).
- 9. Mismatched tire sizes or unevenly worn tires.
- 10. Failure due to shock load, is non-warrant-able.
- 11. Improperly operating air systems.
- 12. Driveline vibrations.
- 13. Shifting qualities that are not reported immediately, may void warranty.

### **CUSTOMER OBLIGATIONS IN THE EVENT OF UNIT OPERATIONAL FAILURE**

In the event of a unit operational failure or any operational concern, ULT Powertrain Remanufacturing and Services must be contacted immediately. The vehicle and/or the unit must be made available for the purpose of inspection by ULT Powertrain Remanufacturing and Services. Customer must report any operational concerns in a timely manner or risk voiding the warranty.

Edmonton Alberta 833.442.0442 Mount Pearl Newfoundland 844.442.0442

Moncton New Brunswick 844.442.0442 Quebec City Quebec 844.442.0442 6

Ottawa Ontario 613.749.4858 Mississauga Ontario 833.442.0442 Winnipeg Manitoba 833.442.0442

### WE ARE YOUR ONE-STOP DRIVELINE SOURCE SOLUTION!



# NEW EXTENDED WARRANTY PROGRAM

### PIECE OF MIND...

	FOR MORE DETAILS: 905.612.1256							
PRODUCT CATEGORY	ULT STANDARD WARRANTY	ULT EXTENDED WARRANTY	PRICE					
HD on Highway Transmissions	24 Months/Unlimited Mileage	Extra 12 Months	Call For Details					
Differentials	24 Months/Unlimited Mileage	Extra 12 Months	Call For Details					
Steering Gears	12 Month/Unlimited Mileage	Extra 12 Months	Call For Details					

EXTENDED warranty must be purchased prior to installation. Purchase date invoice must be equal to install date work order/invoice or earlier. ULT standard warranty obligations govern the extended warranty period purchased. No labour compensation is entertained in the extended warranty period, relating to the removal, re-installation and diagnosis of the transmission, differential and or steering gear in question.

### Note on ULT Powertrain invoice will read as follows:

Customer Purchase Extended Warranty Plan Item ETWP Note: RTL018918BP (Example) S/N 123456 (Example) Dated of Install 12/12/12 Date Warranty extension issued 12/12/12 expires on 12/12/15

Copy of the installers invoice must be provided to ULT Powertrain showing evidence of the following criteria.

## Customer must note on their work order or invoice for review.

#### 1. Transmissions

- a. NEW Approved Synthetic Lubricants consumed and invoiced
- b. Installed with NEW approved clutch product
- c. Installed with as required NEW clutch actuator, release cylinder, forks with cross shafts and bushings.

#### 2. Differential

- a. NEW Approved Synthetic Lubricants consumed and invoiced
- b. Appropriate time consumed in the cleaning and preparation for installation of the differential.

#### **3. Steering Gear**

- a. NEW Approved Lubricants consumed and invoiced
- b. NEW Approved Filter consumed and invoiced
- c. Correct installation procedure followed during installation

Edmonton Alberta 833.442.0442 Mount Pearl Newfoundland 844.442.0442 Moncton New Brunswick 844.442.0442 Quebec City Quebec 844.442.0442 Ottawa Ontario 613.749.4858 Mississauga Ontario 833.442.0442 Winnipeg Manitoba 833.442.0442

WE ARE YOUR ONE-STOP DRIVELINE SOURCE SOLUTION!



## NEW ENHANCED "NO FAULT" WARRANTY OPTION

### NO FAULT, PIECE OF MIND...

FOR MORE DETAILS: 905.612.1256						
POWERTRAIN PRODUCT CATEGORY	ULT STANDARD WARRANTY	ENHANCED NO FAULT WARRANTY	PRICE			
HD on Highway Transmissions	24 Months/Unlimited Mileage	Extra 12 Months	Call For Details			
Differentials	24 Months/Unlimited Mileage	Extra 12 Months	Call For Details			
Steering Gears	12 Month/Unlimited Mileage	Extra 12 Months	Call For Details			

ENHANCED warranty must be purchased prior to installation. Purchase date invoice must be equal to install date work order/invoice or earlier. No labour compensation is entertained in the ENHANCED warranty option, relating to the removal, re-installation and diagnosis of the transmission, differential and or steering gear in question. ULT will reserve the right to decide per event if that matter will be resolved by repair and replacement taking into consideration timelines and best results for the consumer. Enhanced Warranty is not available with the Extended Warranty Option.

### Note on ULT Powertrain invoice will read as follows:

Customer Purchase Extended Warranty Plan Item EHWP Note: RTL018918BP (Example) S/N 123456 (Example) Dated of Install 12/12/12 Date Warranty extension issued 12/12/12 expires on 12/12/15

Copy of the installers invoice must be provided to ULT Powertrain showing evidence of the following criteria.

### Customer must note on their work order or invoice for review.

#### 1. Transmissions

- a. NEW Approved Synthetic Lubricants consumed and invoiced
- b. Installed with NEW approved clutch product
- c. Installed with as required NEW clutch actuator, release cylinder, forks with cross shafts and bushings.

#### 2. Differential

- a. NEW Approved Synthetic Lubricants consumed and invoiced
- b. Appropriate time consumed in the cleaning and preparation for installation of the differential.

#### **3. Steering Gear**

- a. NEW Approved Lubricants consumed and invoiced
- b. NEW Approved Filter consumed and invoiced
- c. Correct installation procedure followed during installation

Edmonton Alberta 833.442.0442 Mount Pearl Newfoundland 844.442.0442

Moncton New Brunswick 844.442.0442 Quebec City Quebec 844.442.0442 Ottawa Ontario 613.749.4858 Mississauga Ontario 833.442.0442 Winnipeg Manitoba 833.442.0442

WE ARE YOUR ONE-STOP DRIVELINE SOURCE SOLUTION!



	INSTA	LLED BY DISTRIB	UTOR	INSTALLED BY OVER THE COUNTER			
	YEAR ONE	YEAR TWO	EXTENDED	YEAR ONE	YEAR TWO	EXTENDED	
Heavy Duty Manual Transmission	Unit Parts & Labour <sup>†</sup> Re & Re Labour War Rate	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	
Medium Duty Manual Transmission	Unit Parts & Labour <sup>†</sup> Re & Re Labour War Rate	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	Unit Parts & Labour <sup>†</sup> Re & Re Labour	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	
Automated Manual Transmission	Unit Parts & Labour <sup>†</sup> Re & Re Labour War Rate	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	
Automatic Transmission	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	
Differentials	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	
Differentials Meritor Authorised	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	
Steering Gears	Unit Parts & Labour <sup>†</sup> Re & Re Labour War Rate	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	Unit Parts & Labour <sup>†</sup> Re & Re Labour Schedule	Unit Parts & Labour *No Labour	Unit Parts & Labour *No Labour	

\*Does not include labour cost to remove and install transmission in and out of the vehicle.

### <sup>†</sup>Schedule Labour Rate:

Heavy Duty Manual Transmission	\$790.00	Automated Manual Transmission	\$690.00	Differentials	\$590.00
Medium Duty Manual Transmission	\$490.00	Automatic Transmission	\$690.00	Steering Gears	\$190.00

Warranty does not cover oil seal failures. All transmissions and differentials are supplied with new oil seals. Defective seals must be reported before yoke is installed. Speedy or "Redi" sleeves can cause damage to oil seals. Improper yoke installation can cause damage to oil seals.

Freight is prepaid on all steering gear orders of 5 or more. Freight is prepaid on commonly stocked transmissions and differentials.

ENHANCED Warranty does not include any labour costs related to the diagnoses, removal and reinstall. The unit is replaced or repaired by decided on by ULT Powertrain Reman & Services.

Towing costs are not entertained or considered for warranty purposes.

Edmonton	Mount Pearl	Moncton	Quebec City	Ottawa	Mississauga	Winnipeg	
Alberta	Newfoundland	New Brunswick	Quebec	Ontario	Ontario	Manitoba	
833.442.0442	844.442.0442	844.442.0442	844.442.0442	613.749.4858	833.442.0442	833.442.0442	
WE ARE YOU	IR ONE-STO	P DRIVELINE	E SOURCE S	OLUTION!	ULTPOWE	RTRAIN.COI	Μ